

This version of "A Guide for Business" replaces an earlier version distributed to businesses between approximately January__ and ____, 2010.

The earlier version contained some wording which, on the advice of the BC Civil Liberties Association, Transit Police have revised.

The advice offered in this Guide is not intended in any way to advocate actions which might restrict civil liberties.

SAFETY AND SECURITY DURING THE 2010 OLYMPICS – A GUIDE FOR BUSINESSES

Skytrain is a high profile public facility within the South Coast Transportation region and could therefore become a target for those who may attempt to unlawfully disrupt Olympic activities or harm transit operations, employees, passengers or others.

We understand your primary job is to operate your business and provide a service to the public; however you can help ensure the safety and security of transit riders and employees by being "aware" while carrying out your daily business.

What to watch for while at work or while travelling on the transit system

- People, objects, or activity that appears unusual or out of place.
- People who appear overly nervous or who appear to be trying to avoid detection.
- People asking unusual, technical or detailed questions about Skytrain operations or equipment.
- People wearing bandanas covering their face, masks, goggles or other items that appear to be used to deliberately conceal their identity.
- Suspicious vehicles (bicycles, cars, trucks) repeatedly driving by transit property or appear to have been abandoned or left unattended on or adjacent to transit property.
- People carrying or concealing with over-sized clothing dangerous objects or carrying over-sized backpacks that appear to be concealing an object.
- People willfully damaging or destroying property, issuing threats or assaulting others.

Dealing with suspicious people and situations

- Use good judgment realizing people should not be categorized by their appearance and that we are all free to move about without our civil liberties being compromised.
- Do not place yourself at risk by confronting a stranger or intervening in a potentially dangerous situation.
- Immediately report suspicious people, vehicles, objects or activity to a police officer or call 911.
- If an incident occurs or you witness suspicious activity, attempt to carefully observe in order to be able to report to police as accurately as possible what you saw, without putting yourself at risk or delaying your report to police.
- If you locate a suspicious package, bag, or other object, do not touch it or attempt to move it—notify the police immediately.
- Follow the instructions of the police.

In the event of a security incident

- Stay calm.
- Do not attempt to intervene in a way that puts you at risk.
- Report the incident to the police as soon as possible and follow their instructions.
- If possible and safe to do so, attempt to keep suspects within sight and carefully observe in order to be able to report to police as accurately as possible what you saw, without putting yourself at risk or delaying your report to police.
- If you are in immediate danger, move to safety and help your customers and others to do so as well.

Good security practices

- Know your work environment and the people who work in it.
- Ensure that all doors, windows and other openings providing access to restricted areas of your business are always closed and secure.”

Remember... everyone can be a part of safety and security.