

Safety and Security during 2010 Olympics – A Guide for Businesses

Skytrain is a high profile entity within the South Coast Transportation region. Activist groups or criminals may believe Skytrain is a tempting objective for gaining International attention to further their specific agenda's. These individuals or groups may wish to disrupt the Olympics through demonstrations or obstructing transit, harming operations, employees, passengers or you.

We understand your primary job is to provide a service to the public however you can help ensure the safety and security of passengers and employees by being "aware" while carrying out your daily business.

What to watch for while at work or even travelling on the transit system

- People, objects, or activity that appear strange or out of place.
- People that appear overly nervous or trying to avoid detection
- People asking unusual, technical, or detailed questions about Skytrain operations or equipment.
- Groups of people that appear to be "staging" outside or on transit property, perhaps with signs, banners or handing out printed material
- People wearing or carrying bandanas, masks, goggles, or other items that could be used to conceal their identity.
- Suspicious vehicles (bicycles, cars, trucks) repeatedly driving by transit property or appear to be abandoned or left unattended next to transit property.
- People carrying or concealing dangerous objects or carrying oversized backpacks or other things that could be used to carry such objects
- .People wearing bulky clothing that is not consistent with the weather conditions.
- People in the crowd shouting slogans or otherwise creating a disturbance.

For Police Dial 911

Dealing with Suspicious People and Situations

- Use good judgment and do not place yourself at risk by confronting a stranger or entering a potentially dangerous situation
- Immediately report suspicious people, vehicles, objects or activity to a police officer or call 911
- Attempt to gather as much information about the situation as possible to assist the police, without unnecessarily putting yourself at risk or delaying your report to police
- If you locate a suspicious package, bag, or other object, do not move or touch it - **notify the police immediately**
- Follow the instructions of the police

In the Event of a Security Incident

- Stay calm
- Do not attempt to intervene unless you believe you are capable
- Report the incident to the police and follow their instructions
- If possible and safe to do so, attempt to keep suspects under observation or make note of their descriptors until the police can investigate them
- Take whatever reasonable action is required to protect yourself, or your customers from harm
- If you are in immediate danger, move to safety.

Good Security Practices

- Know your work environment and the people who work in it
- Look closely at people in the crowd or your work environment - report suspicious people and unusual activity to the police immediately
- Ensure that all doors, windows, and other openings providing access to restricted areas of your business are closed and secure.

Remember... Every can be a part of safety & security